

**LICENSING SUB-COMMITTEE: 11 OCTOBER 2019**

**Report of the Head of Regulatory Services**

**Application for Premises Licence - Grant**

**Application No: 042004**

**Name of Premises: Story, 2 Grosvenor House, Greyfriars Road, Cardiff, CF10 3AD**

**Ward: Cathays**

**1. Application**

1.1 An application for the Grant of a Premises Licence has been received from in respect of Story, 2 Grosvenor House, Greyfriars Road, Cardiff, CF10 3AD.

1.2 The applicant has applied for the following:

(1) In respect of licensable activities:

- (i) The sale by retail of alcohol for consumption on and off the premises
- (ii) The provision of regulated entertainment in the form of films (indoors), indoor sports, live music (indoors), recorded music (indoors), performance of dance (indoors).
- (iii) The provision of late night refreshment (indoors)

(2) Description of Premises (as stated by applicant):

“Nightclub”

(3) Unless otherwise indicated the premises may be open to the public during the following hours and for any hours consequential to the non standard timings:

Monday to Sunday: 10:00 to 04:30 hours

Non-Standard Timings:

New Year’s Eve: Until the start of permitted hours on New Year’s Day

(4) To provide licensable activities during the following hours:

(i) The sale by retail of alcohol for consumption on and off the premises:

Monday to Sunday: 10:00 to 04:00 hours

Non-Standard Timings:

New Year’s Eve: Until the start of permitted hours on New Year’s Day

(ii) The provision of regulated entertainment in the form of films (indoors), indoor sports, live music (indoors), recorded music (indoors), performance of dance (indoors):

Monday to Sunday: 10:00 to 04:00 hours

Non-Standard Timings:

New Year’s Eve: Until the start of permitted hours on New Year’s Day

- (iii) The provision of late night refreshment (indoors & outdoors)  
Monday to Sunday: 23:00 to 04:00 hours  
Non-Standard Timings:  
New Year's Eve: 23:00 to 05:00

1.3 A site plan of the premises can be found in *Appendix A*.

1.4 A map showing the location of the premises can be found in *Appendix B*.

## **2. Promotion of Licensing Objectives.**

2.1 The additional conditions proposed by the applicant to meet the licensing objectives are attached to the report and can be found in *Appendix C*.

## **3. Relevant Representations**

3.1 A representation was received from South Wales Police in respect of this application. A copy of the Police representation can be found in *Appendix D*.

3.2 A representation was received from the Senior Licensing Enforcement Officer in respect of this application. A copy of the representation can be found in *Appendix E*.

## **4. Legal Considerations.**

4.1 In respect of the application the decision must be taken following consideration of the representations received with a view to promoting the licensing objectives which are:

Prevention of crime and disorder  
Public Safety  
Prevention of Public Nuisance  
Protection of Children from Harm

4.2 In each case the Sub-Committee may make the following determination

- a) To grant the application.
- b) To modify the conditions of the licence, by altering, omitting or adding to them, where relevant.
- c) Reject the whole or part of the application.

4.3 All decisions taken by the Sub-Committee must (a) be within the legal powers of the Council and its Committees; (b) comply with any procedural requirement imposed by law; (c) be undertaken in accordance with the procedural requirements imposed by the Council e.g. standing orders and financial regulations; (d) be fully and properly informed; (e) be properly motivated; (f) be taken having regard to the Council's fiduciary duty to its taxpayers; and (g) be reasonable and proper in all the circumstances.

**5. Issues for Discussion.**

- 5.1 The application should be determined and the appropriateness of any conditions on the licence needs to be discussed.

**Dave Holland  
Regulatory Services**

**25 September 2019**

All Matt Rawlinson Design LTD drawings to be read in conjunction with Architect, Structural Engineer, M&E Consultants and all other specialist contractor/suppliers drawings for area.

Drawing to be read in conjunction with all other Matt Rawlinson Design LTD drawings for area.

All works to be carried out by recommended installation contractors to manufacturer's instructions/recommendations.

All work should comply with BS Codes of Practice and all Statutory Requirements.

All dimensions are in millimetres unless stated otherwise.

Set out to be discussed with Inter or Designer prior to commencement of works.

The Shop Fitter contractor must familiarise himself with the site and measure all areas affecting his work. All dimensions to be verified on site prior to manufacture of any artwork or works, on or off site.

Samples of all finishes showing realistic interpretation of material, texture, colour, reflectivity and quality of finishing to be submitted to the Designer for approval, prior to manufacture.

All softwood units and paneling to be in good quality, relatively knot-free softwood, clear and better, unspliced with steel materials faced in veneer to provide a good quality finish when varnished.

All edge trims and mouldings to be in solid wood (unless otherwise specified) and finished to match.

Contractor to ensure that timber is pre-treated as necessary to comply with F.R.C. requirements of Building Control and all timbers to achieve good quality appearance as specified by architect.

Carcassing should be non-combustible or be certified as minimum Class 1 Surface Spread of Flame in accordance with BS 476 Part 7: 1971 or 1997.

Lighting and small power requirements shown are not necessarily the total requirements. Service areas, toilets, air handling, building tags requirements, specialist contractors (e.g. stage power) to be specified by others.

The Contractor is to confirm total requirements with the M&E Consultant and specialist contractors.

All electricals to comply fully with 16th Edition and latest updates & amendments as determined by NICEIC.

**Fire Notes**

**STANDARDS REQUIRED TO BE ACHIEVED IN RESPECT OF FIRE SAFETY**  
Doors and partitions required to be resisting fire to be in accordance with British Standards BS 476 (the longer current but closed in Building Regulations).  
The fire alarm system is to comply with British Standards BS 5839.  
The emergency lighting installation is to comply with British Standards BS 5266 (Illuminated 'Fire Exit' signs are to conform to British Standards BS 5499 and to be of the maintained type).

Fire fighting equipment is to comply with British Standards BS EN3 1-6, BS 7863 (1995) BS 7876 (1997) and BS 5306 (2000) BS 5306.  
Fire safety related signs and notices are to conform to British Standard BS 5499. Walls and ceiling linings are to be class 1 surface spread of flame (as defined in BS 476) in public areas and class 0 in escape routes.

Temporary hoardings where applicable to be sited to maintain public access to main escapes with adequate lighting to local fire officers' use. Any (existing) fire shutters/door systems to be identified/inspected.

Push bars to doors required to be secured are to be to BS EN 1125.  
Note: Escape routes and staircases have been based on BS 5588.

**EMERGENCY LIGHTING:** The whole of the public areas, including toilets, anti-rooms and stairways are to have non-maintained emergency lighting. Exit routes not covered by street lighting to be maintained including exit signs. Emergency lighting systems to be installed and maintained in accordance with British Standard Code of Practice BS 5266, and in accordance with the recommendations of the Fire Officer.

**FIRE ALARMS:** A fire alarm system is to be fitted with manually operated break glass points. The actuation points are to be installed in staff areas for a two stage evacuation, to suit Fire Officers' requirements. The fire alarm system is to be installed and maintained in accordance with BS 5839. The precise siting of individual detectors, warning bells etc. to be determined by a specialist sub-contractor and the Fire Authority. A certificate should be obtained from the installation engineers to the effect that the system complies with BS 5839. The certificate should be forwarded to the Fire Service Headquarters for perusal.

**EXTINGUISHERS:** One general purpose extinguisher with at least a 13A nominal rating is to be positioned in staff occupied areas. They are to be positioned to suit Fire Authority requirements, with the handle approximately one metre above the floor. A glass fibre blanket should be installed in the kitchen area at a suitable height to facilitate quick and easy removal from the container. All portable extinguishers should be periodically inspected, maintained and tested in accordance with BS 5306.

**FIRE DOORS:** FD 30S doors to be 30/30 fire resisting doors closing onto 25mm door stops. Doors to be fitted with flexible smoke and intumescent seals and overmoulded door covers. All doors which persons may use in order to leave the premises must only be fitted with fastenings which permit the doors to be opened quickly without the use of a key.

**CAVITY BARRIERS ABOVE SUSPENDED CEILINGS:** Areas above suspended ceilings to be subdivided into voids with a maximum dimension of 30 metres in any direction. Cavity barriers to achieve 30 minutes fire resistance.

**SERVICES PASSING THROUGH FIRE RESISTING STRUCTURES:** All services including ductwork and trunking which pass through fire resisting construction to be fire stopped to the satisfaction of the Local Authority Building Control Officer.

- Internal areas proposed for licensable activities. Overall area = 980 m<sup>2</sup>
- External areas proposed for licensable activities. Overall area = 275 m<sup>2</sup>

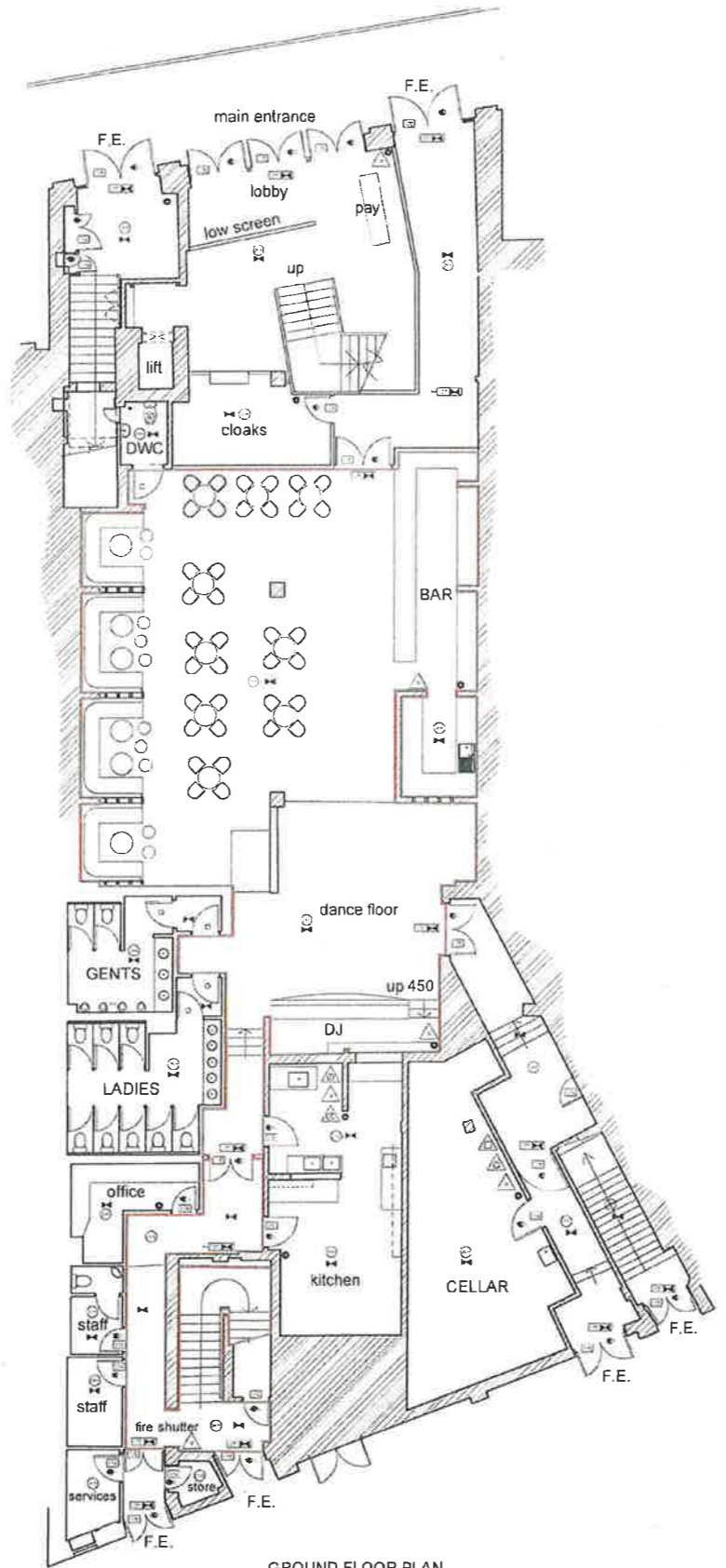
**Fire Symbols**

- ☑ Illuminated Fire Exit Sign
- ☑ Illuminated Fire Exit Sign (directional)
- ☑ Fire Door Keep Locked
- ☑ Fire Door Keep Closed
- ☑ Fire Escape Keep Clear

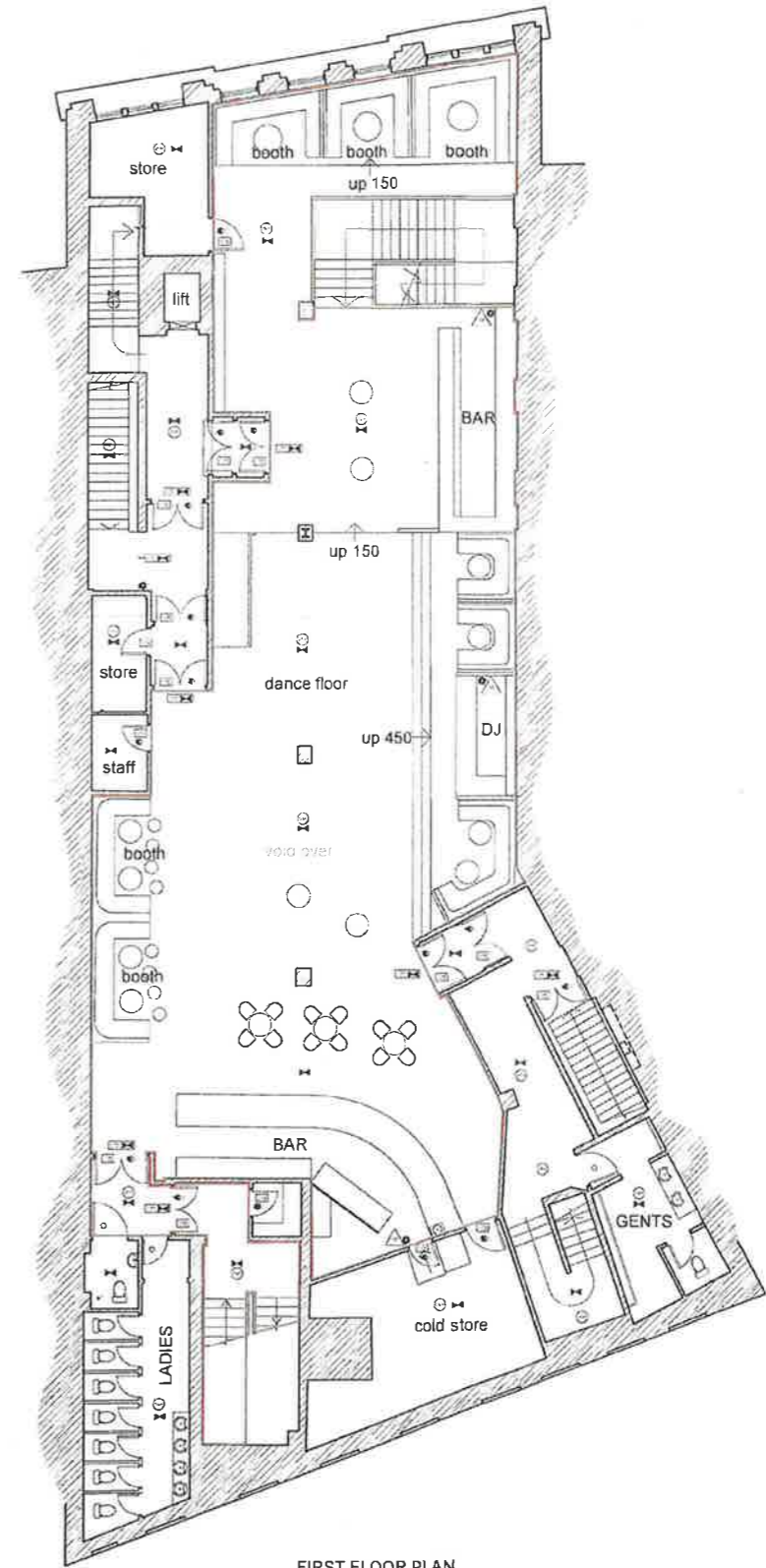
- DOOR TYPE KEY:**
- FD30S
  - FD60S
  - Standard non-rated door
  - ☑ Area covered with a system of escape lighting that will illuminate the area upon failure of the normal lighting power supply to a sufficient standard to enable persons to leave the area safely. The escape lighting system should conform to the British Standard current at the time of its installation and a certificate to this effect kept with the fire certificate.

- KEY TO FIRE SAFETY EQUIPMENT**  
exact locations to be agreed on site
- ▲ Fire extinguisher - dry powder
  - ▲ Water Fire Extinguisher
  - ▲ Multi Purpose Fire Extinguisher
  - ▲ Fire blanket in container
  - Fire alarm call point
  - Flashing (red alarm to Accessible Toilets
  - Automatic heat/smoke detector, beacon & sounder

**NOTE:** The location and type of any fire safety and other safety equipment is shown as at present.  
This may be varied from time to time with agreement with the fire officer or after a fire risk assessment.



**GROUND FLOOR PLAN**  
Area of licensable activities = 240 m<sup>2</sup>  
0 1 2 3 4 5 m



**FIRST FLOOR PLAN**  
Area of licensable activities = 350 m<sup>2</sup>  
0 1 2 3 4 5 m

**RAWDESIGN**

client  
STORY  
project  
Greyfriars Road, Cardiff  
title  
Proposed Ground & 1st Floor  
Licensing Layouts (1 of 2)  
scale  
1:100  
date  
Dec 2018  
drawn by  
MRR/PRW  
drawing no  
1901.L-01

INTERIOR DESIGN CONSULTANTS  
111 NEWBURY ROAD  
CARDIFF  
CF11 7LW  
01292 227342 M 07989 478180

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Drawing to be read in conjunction with all other Matt Rawdesign Design LTD drawings for area

All works to be carried out by recommended installation contractors to manufacturers instructions recommendations

All work should comply with BS Codes of Practice and all Statutory Requirements

All dimensions are in millimetres unless stated otherwise

Set out to be discussed with Interior Designer prior to commencement of works

The Shop Fit trade contractor must familiarise himself with the site and measure all areas affecting his work. All dimensions to be verified on site prior to manufacture of any aspect of works, on or off site

Samples of all finishes showing realistic interpretation of material, texture, colour, reflectivity and quality of finishing to be submitted to the Designer for approval prior to manufacture

All softwood joints and joinery to be in good quality, readily kned, free softwood, clear and defect free wood with good materials faced in veneer to provide a good quality finish when varnished

All edge trims and mouldings to be in solid wood unless otherwise specified and finished to match

Contractor to ensure that timber is Pre-treated as necessary to comply with F.R.I requirements of Building Control and all finishes to achieve good quality appearance as specified by architect

Carpetting should be non combustible or be certified as minimum Class 1 Surface Spread of Flame, in accordance with BS476 Part 7 1971 or 1987

Lighting and smart power requirements shown are for necessary the total requirements. Service areas, toilets and handling Building Regs requirements, specialist contractors items a stage cover is to be specified by the Contractor is to confirm total requirements with the M&E Consultant and specialist contractors

All electrics to comply fully with 16th Edition and latest updates & amendments as determined by NICEIC

**Fire Notes**

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Temporary hoardings where applicable to be tied to maintain public access to main escapes with adequate lighting to local Fire officers reqs Any (existing) fire shutters/alarm systems to be identified/maintained.

Push bars to doors required to be secured are to be to BS EN 1125.  
Note: Escape routes and staircases have been based on BS 5588.

**EMERGENCY LIGHTING:** The whole of the public areas, including toilets, ante-rooms and stairways are to have non-maintained emergency lighting. Exit routes not covered by street lighting to be maintained including exit signs. Emergency lighting systems to be installed and maintained in accordance with British Standard Code of Practice BS 5266, and in accordance with the recommendations of the Fire Officer.

**FIRE ALARMS:** A fire alarm system is to be fitted with manually operated break glass points. The actuation points are to be installed to staff areas for a two stage evacuation, to suit Fire Officers requirements. The fire alarm system is to be installed and maintained in accordance with BS 5839. The precise siting of individual detectors, warning bells etc. to be determined by a specialist sub contractor and the Fire Authority. A certificate should be obtained from the installation engineers to the effect that the system complies with BS 5839. The certificate should be forwarded to the Fire Service Headquarters for approval.

**EXTINGUISHERS:** One general purpose extinguisher with at least a 1.3A nominal rating is to be positioned in staff occupied areas. They are to be positioned to suit Fire Authority requirements, with the handle approximately one metre above the floor. A glass fire blanket should be included in the kitchen area at a suitable height to facilitate quick and easy removal from the container. All portable extinguishers should be periodically inspected, maintained and tested in accordance with BS 5306.

**FIRE DOORS:** FD30S doors to be fitted with flexible smoke and intumescent seals and overhead door closers. All doors which persons may use in order to leave the premises must only be fitted with fastenings which permit the doors to be opened quickly without the use of a key.

**CAVITY BARRIERS ABOVE SUSPENDED CEILING:** Areas above suspended ceilings to be suspended in voids with a maximum dimension of 25 metres in any direction. Cavity barriers to achieve 30 minutes fire resistance.

**SERVICES PASSING THROUGH FIRE RESISTING STRUCTURES:** All services including ductwork and trussing which pass through fire resisting construction to be fire stopped to the satisfaction of the Local Authority Building Control Officer.

Internal areas proposed for licensable activities.  
Overall area = 980 m<sup>2</sup>

External areas proposed for licensable activities.  
Overall area = 275 m<sup>2</sup>

**Fire Symbols**

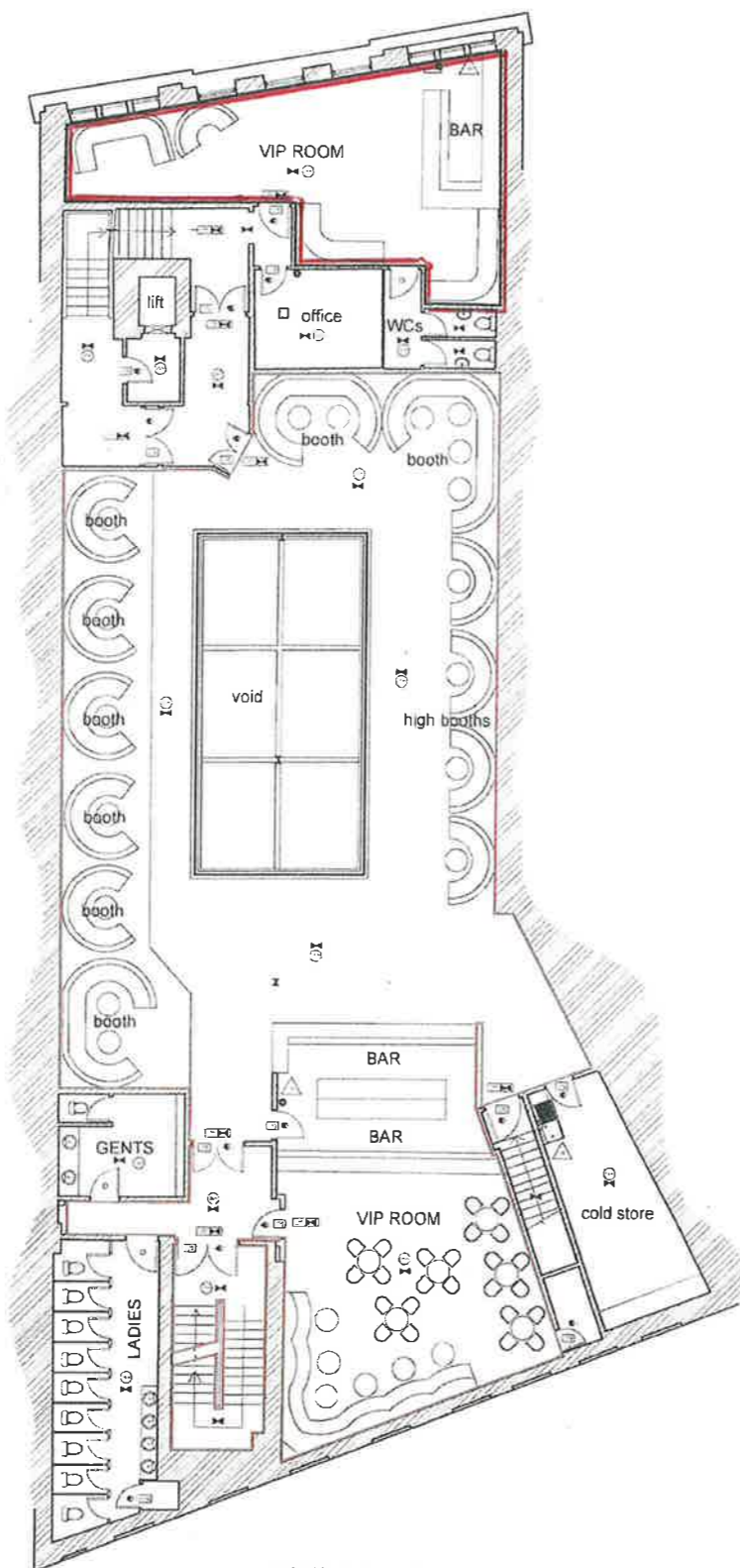
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 Standard non-rated door

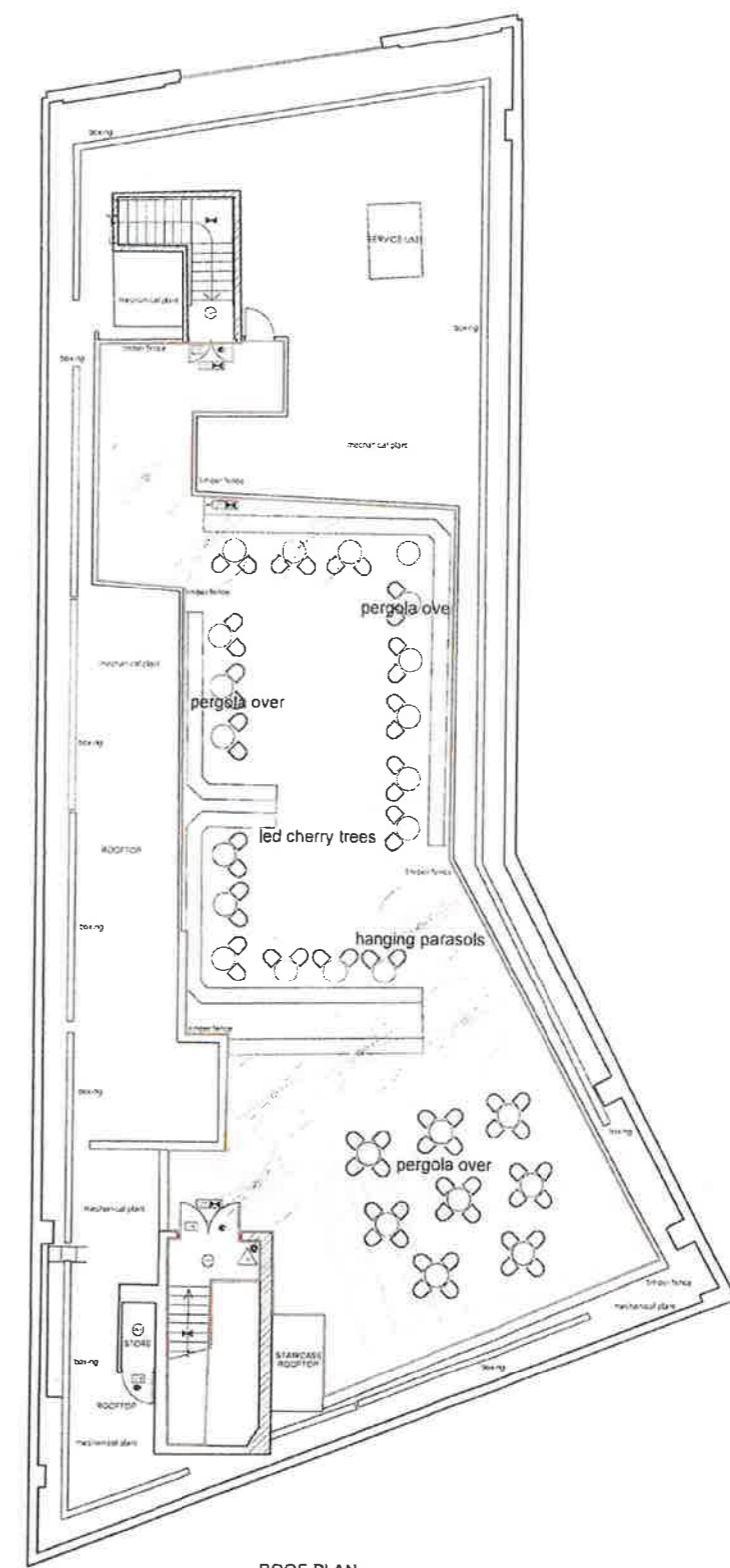
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  - Fire alarm call point
  - Flashing neon alarm in Accessible Toilets
  - Automatic heat/smoke detector, beacon & sounder

**NOTE:** The location and type of any fire safety and other safety equipment is shown as at present.  
This may be varied from time to time with agreement with the fire officer or after a fire risk assessment.



**SECOND FLOOR PLAN**  
Area of licensable activities = 390 m<sup>2</sup>  
0 1 2 3 4 5 m



**ROOF PLAN**  
External area of licensable activities = 275 m<sup>2</sup>  
0 1 2 3 4 5 m

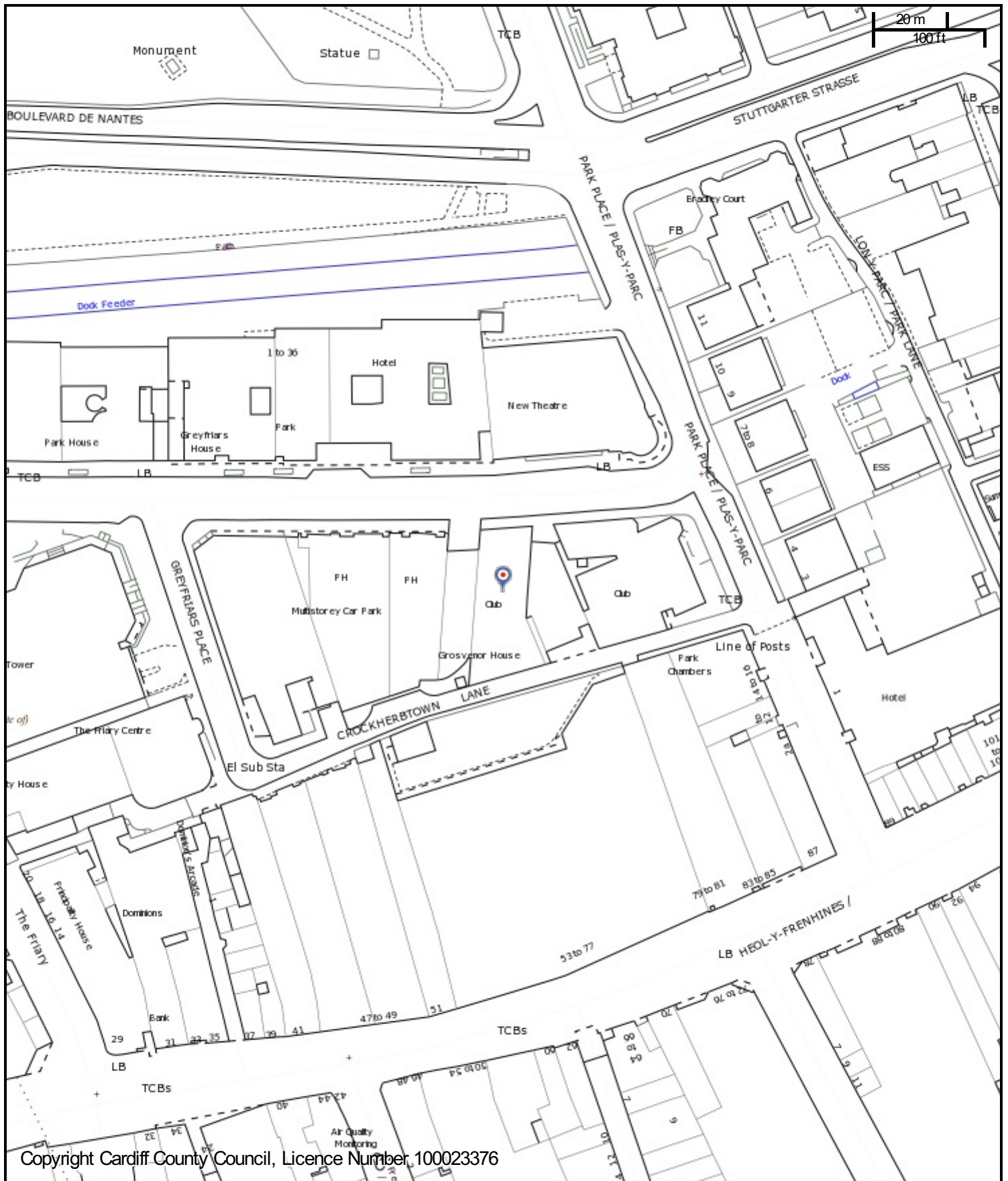
**RAWDESIGN**

client  
STORY  
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Greyfriars Road, Cardiff  
title  
Proposed 2nd Floor & Roof  
Licensing Layouts (2 of 2)  
scale  
1:100  
date  
Dec 2018  
drawn by  
MRR/PRW  
drawing no  
1901.L-02

**INTERIOR DESIGN CONSULTANTS**  
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CHIEF EXECUTIVE

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 Tel: 029 20872088

County Hall, Atlantic Wharf  
 CARDIFF CF10 4UW  
 Tel: 029 20872087

**Cyngor Caerdydd**

**Cardiff Council**



**Title**

Scale: 1:1417

Date: 25/9/2019 at 16:39 PM

Coordinates:

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**Ordnance Survey 100023376 (2014).**

## M

Describe the steps you intend to take to promote the four licensing objectives:

**a) General – all four licensing objectives (b, c, d and e) (please read guidance note 10)**

Please see operating schedule attached

**b) The prevention of crime and disorder**

Please see operating schedule attached

**c) Public safety**

Please see operating schedule attached

**d) The prevention of public nuisance**

Please see operating schedule attached

**e) The protection of children from harm**

Please see operating schedule attached

## Licensing Act 2003

### Premises Licence

- 1 A CCTV system shall be installed to an agreed standard as approved by South Wales Police and it shall be maintained and operated at all times when the premises are open to the public. The system will cover all areas of the premises where the public have access (excluding toilets) including all entrances and exits. It will cover the external front of the premises with coverage extending to half way across the highway. Any outside area used for licensable activity will also be covered. The images will be kept for a minimum period of 31 days. The images will be produced to a police employee, in a readily playable format, immediately upon request when the premises are open to the public and at all other times as soon as reasonably practicable, subject to data protection legislation. There will be sufficient trained staff to facilitate the above. Signs will be prominently displayed, advising customers that CCTV is in operation at the premises.
- 2 The Licence Holder shall submit, to the Police Licensing and the Local Authority, a separate Operating Schedule for each event where an external promoter, DJ or Artiste is involved at the premises. It shall be submitted in writing at least 28 days prior to the event. South Wales Police will notify the premise license holder in writing of any condition(s) that should apply to the operation of the event. If less than 28 days' notice is given in writing, any condition(s) applied by the police shall not be challenged by the applicant/Licence holder.
- 3 A minimum of 5 Body worn cameras shall be utilised by door supervisors at the premises. The device(s) used shall be capable of recording video images and sound. Images from the body worn cameras shall be stored for a minimum of 31 days and shall be produced to a police employee, in a readily playable format, immediately upon request when the premises is open to the public and at all other times as soon as reasonable practicable, subject to data protection legislation. There will be sufficient trained staff to facilitate the above.
- 4 Security Industries Agency (SIA) registered Door Supervisors will be employed when the premise is open to the public. There shall be a minimum of 8 SIA registered Door Supervisors on duty from opening. Once the number of attendees exceeds 600, additional Door Supervisors shall be provided at the ration of 1:75 or part thereof. Door supervisors shall each be equipped with a two-way radio to facilitate communication between themselves/management.
- 5 Dedicated staff will be employed to assist the door staff with the primary responsibility of identifying potentially intoxicated individuals and to help them accordingly; there shall be a minimum of one such staff member on each floor of the premise whenever licensable activities take place.
- 6 The premises will employ one dedicated booth host/hostess to supervise no more than three booths or one VIP area. It will be the responsibility of these members of staff to monitor the levels of intoxication of all patrons within the booths/VIP areas.
- 7 Hosts/hostesses will ensure that no bottles are allowed to leave the booths to which they have been appointed. Guests will not be allowed to have possession of bottles away from the booths.
- 8 Searching and wandng (with a metal detecting wand or similar) will take place on the front door as risk assessed by the Designated Premises Supervisor (DPS) and door team (notices to advise of this shall be on display) A search policy shall be in place and will include procedures for the confiscation of prohibited articles, such as drugs and weapons. Searches shall be conducted at the discretion of Door Supervisors.
- 9 SIA registered door supervisors shall be provided outside of the premises for an additional period of 30 minutes after closing, to assist in the safe and orderly dispersal



of patrons from the premises. Body cameras and high visibility vests, tabards or jackets shall be worn by door supervisors when employed in this function.

- 10 Female security will be employed from midnight to ensure all female customers are arriving/leaving safely.
- 11 A register of Door Supervisors shall be kept at the premises. The register shall show the full name, address, company and SIA registration number of each Door Supervisor with signed acknowledgment of start and end duty times from each Door Supervisor. The register shall be kept by the DPS for a minimum of 18 months and will be made available to a police employee on request.
- 12 Queues of patrons waiting to enter the premises shall be supervised by SIA registered Door Supervisors and STORY staff in such a way that they do not cause any inconvenience to neighbouring premises or members of the public. High visibility vests, tabards or jackets shall be worn by Door Supervisors and STORY promotional staff when employed in this function.
- 13 The premise shall operate the Drug Safe Scheme. The Drug Safe procedure will involve a dedicated log of illegal substances placed in the safe by staff. It will record details of where the substance was discovered (or from whom it was recovered) date and time as well as details of the person seizing the substance(s) their details shall also be included in the log entry. A sharps box shall be kept and used for the safe disposal of needles etc. at the premises.
- 14 The DPS will ensure that an adequate system for measuring the number of patrons in the premise is used by Door Supervisors – such as counting clickers. Numbers of patrons on the premise will be recorded each half hour. This record will be kept for a minimum for 18 months by the DPS and will be made available to the police employee upon request.
- 15 The DPS or a Personal Licence Holder will be on the premise at all times licensable activity takes place.
- 16 At all times when open to the public, the premise shall operate a radio system which is monitored by the local Authority and South Wales Police.
- 17 An incident book, or record, will be kept and maintained at the premises. Each entry made shall carry the day, date and time that each report was made and pages shall carry sequential numbering. It will record the following;
  - (a) All crimes reported to the venue.
  - (b) All ejections of patrons, with details of the individual(s) if known.
  - (c) All complaints received (whether of a criminal or licencing nature).
  - (d) All incidents of disorder.
  - (e) The seizure of drugs and offensive weapons.
  - (f) All visits by a responsible authority or emergency service.

The DPS shall retain the incident book for a minimum of 18 months. The incident book will be made available to the police on request. Each reported incident will be dated and signed by the person making the report and that person's name will be clearly legible alongside the signature.

- 18 Purchase of alcoholic beverages will be possible only from static bars and table service. There will be NO mobile alcohol sales persons of any sort.

- 19 The DPS will ensure that no advertisement relating to events at the premise will contain wording or references which cause offence, contain profane or inappropriate language (whether obvious or suggested) or image(s) of a nature which falls into any of the above categories.
- 20 Pre-booked alcoholic beverages:
- One 75cl of spirits (being alcohol with an ABV content of 15.5% or more) or the equivalent is permitted to be pre-booked and pre-paid electronically per multiple of four customers.
  - One 75cl bottle of wine, sparkling wine or champagne is permitted to be pre-booked and pre-paid electronically per multiple of two customers.
- Should the party size permit the ordering of more than one bottle, or the equivalent, of either spirits or wine, the bottle(s) may be delivered to the booth at the ration set out above.
- 21 Table bottle sales: The sale of bottles of spirits at the table can only be made for VIP guests with booth bookings or designated seating; all pre-booked guests will be required to present a named guest list in which all those appearing to be under 21 years of age must present ID which must be validated at the door.
- 22 All bottles of spirits supplied to patrons will be fitted with a measured one shot pourer.
- 23 A trained First Aider, dedicated specifically to that purpose, will be on the premise and available whenever the premise is open to the public. A dedicated area shall be provided for the purpose of providing care to patrons who are in need of assistance through injury or intoxication, or awaiting collection. In cases where patrons refuse all offer of assistance, all steps taken by staff at the premise shall be recorded, to evidence what efforts were made to ensure the safety of the individual concerned.
- 24 Glass collectors shall be employed on all floors open to the public on Fridays, Saturdays, Sundays before a Bank holiday and Student Nights and shall be responsible for identifying patrons who appear to be intoxicated and to provide assistance as required. They will be easily recognisable.
- 25 An age challenge scheme for use when alcohol sales are involved (such as Challenge 25) shall be in use at all times licensable activities are undertaken. Any person who appears to be under the specified age will be required to prove they are over 18 unless otherwise approved by South Wales Police. The only acceptable forms of identification in these circumstances are photographic identification documents, such as; Passport, PASS hologram or Driving licence. Where a customer's age is in doubt and no identification is available, no admission to the premise shall be allowed. Signs will be prominently displayed throughout the premise advising customers of this policy.
- 26 Staff involved in the sale and supply of alcohol shall receive refresher training in relation to the licensing legislation. Age Challenging and drugs policies every two years. All staff involved in the sale and supply of alcohol shall be fully conversant with the conditions contained in the Premises Licence Conditions. No member of staff will be permitted to sell age-restricted products until such time as they have completed training. Records of such training shall be kept by the DPS for a minimum of 3 years and made available to the police or other responsible representative on request.
- 27 The DPS shall be an active participant in the Licensing forum and will attend meetings in person or send a suitable proxy to each Forum meeting whenever possible. The DPS will provide up to date contact information for him or herself to the Licensees Forum.
- 28 Toilet checks will be conducted twice each hour, at irregular intervals, to deter patrons from illegal activity. A register of toilet checks will be kept by the DPS for a minimum of 31 days and made available to the police on request.

- 29 There shall be no admission or re-admission to the premises later than 02:00 hrs on any date (save for smokers).
- 30 No structure or temporary barrier will be placed externally to the premises without the relevant Council authority/license to do so, unless associated with queue management.
- 31 Drinks shall only be consumed by patrons using the roof terrace from open, non-glass vessels. No person shall be permitted access to the roof terrace after 03:00 hrs on any day. There shall be no activity on the roof terrace after 23:00 hrs other than smoking, consumption of food and drinks and recorded music for background purposes.
- 32 The roof terrace bar to close 30 minutes before the roof closes.
- 33 No spirit bottle or champagne bottles to be sold on the roof terrace.
- 34 The roof terrace and roof terrace bar will operate under roof management plan (approved by the police).
- 35 Sails, or such other appropriate covers will screen the roof terrace in accordance with the relevant Cardiff City Council Department advice.
- 36 No noise, capable of causing a nuisance to neighbouring residential properties, shall be permitted on the roof terrace. No musical equipment is permitted, or allowed to be positioned, on the roof terrace after 23:00 hrs or before 08:00 hrs daily. The roof terrace shall be screened by walls, no less than 7'6" high on all sides.
- 37 All furniture and fittings on the roof terrace will be secured to the floor at all times when the roof terrace is open to the public.
- 38 All drinks shall be supplied or dispensed in non-glass vessels. An exception to this condition will be the designated VIP area(s). In these VIP area(s) toughened glass vessels and Glass bottles will be permitted, although they must not leave this VIP area(s). SIA staff will control the entrance(s)/exit(s) to the VIP area(s) to ensure that glass vessels or glass bottles do not leave the VIP area(s). This exception will not apply on Major event days.
- 39 On days declared as major Event Days in Cardiff all drinks shall be supplied in non-glass containers and vessels.
- 40 The maximum number of patrons permitted into the premise at any one time shall not exceed the figure permitted by the Fire Authority.
- 41 The maximum number of patrons permitted on the roof terrace at any one time shall not exceed the figure permitted by the Fire Authority.
- 42 There shall be no entertainment of a sexual nature.
- 43 There shall be no displays of Hypnotism (as defined in Sect 6 of the hypnotism Act 1952) unless the performer has obtained the appropriate consent from Cardiff City Council.
- 44 No children will be allowed on the premises after 22:00 hours.
- 45 For no more than six occasions per year, and no more frequently than one every two months, the premises will be permitted to operate until 6:00am. On such dates the following, in addition to the premise licence conditions, shall apply;
- A written Operating Schedule and risk assessment for each event will be provided to police no less than 28 days before any proposed event
  - South Wales Police will have absolute power of veto regarding such occasions and will advise the Designated Premises Supervisor of any

concerns, in writing, within 14 days of receipt of the Operating Schedule and risk assessment.

- 46 Locations of fire safety and other safety equipment subject to change in accordance with the requirement of the responsible authorities or following a risk assessment.
- 47 Any detail shown on the plan that is not required by the licensing plans regulations is indicative only and subject to change at any time.
- 48 The premise licence holder will surrender licence CCCP02113 upon the satisfactory grant of this application (once the period for any appeal has expired).

**From:**  
**To:** [Licensing \(Licensing Regulatory\) / Trwyddedu \(Rheoleiddio Trwyddedu\)](#)  
**Subject:** STORY - Application for a Premises Licence  
**Date:** 17 September 2019 08:02:07  
**Attachments:** [image002.png](#)  
[Letter from CL signed 16 Sep 2019.pdf](#)

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**\*\*\* Warning: This email contains a Microsoft Office (Word, Excel, PowerPoint) or Adobe PDF attachment. Although this email has been scanned for threats, please think before opening attachments from unrecognised senders.**

**Rhybudd: Mae'r e-bost hwn yn cynnwys atodiad Microsoft Office (Word, Excel, PowerPoint) neu PDF Adobe. Er bod yr e-bost hwn wedi'i sganio ar gyfer unrhyw fygythiadau, meddylwch cyn agor atodiadau gan anfonwyr nad ydych yn eu hadnabod. \*\*\***

Good morning,

Please see the attached reps from SWP regarding the above application.  
If you have any questions please ring my mobile number.

Kind regards

John




**John Crowther**   
**Cwnstabl 946 / Police Constable 946**  
**Adran Drwyddedu / Licensing Department**

**Heddlu De Cymru / South Wales Police**  
**URS y Dwyrain / Eastern BCU**  
**Gorsaf yr Heddlu Bae Caerdydd / Cardiff Bay Police Station**  
**Stryd James / James Street**  
**Bae Caerdydd / Cardiff Bay**  
**CF10 5EW**

 /SWPolice

Ydych chi  
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**Ffoniwch 101  Gellir defnyddio'r rhif i roi gwybod am achos nad yw'n un brys i unrhyw heddlu yng Nghymru a Lloegr. Mewn argyfwng, ffoniwch 999 bob amser.**

**Do you need to speak to police but don't require an emergency response? Call 101  The number can be used to report a non-emergency to any force in Wales and England. In an emergency, always dial 999.**

**Mae Heddlu De Cymru yn croesawu derbyn gohebiaeth yn Gymraeg a Saesneg. Byddwn yn ateb gohebiaeth a dderbynnir yn Gymraeg yn Gymraeg ac ni fydd gohebu yn Gymraeg yn arwain at oedi.**

**South Wales Police welcomes receiving correspondence in Welsh and English. Any correspondence received in Welsh will be answered in Welsh and corresponding in Welsh will not lead to a delay in responding.**



Licensing Department,  
Cardiff Bay police station,  
James St,  
Cardiff,  
CF10 5EW

16 September 2019

APPLICATION FOR A PREMISES LICENCE – STORY, 2 GROSVENOR HOUSE, GREYFRIAR'S RD, CARDIFF,  
CF10 3AD

Dear Sir,

I have caused enquiries to be made into this application and make the following representation;

South Wales Police wish to object to the grant of this application under the Licensing Objectives; Prevention of Crime and Disorder and Prevention of Public Nuisance, as well as the Cardiff City Council Cumulative Impact Policy 2016-2021.

Should the committee be of a mind to grant this application, we ask that amendments are made to the conditions offered by your client for premises licence CCCP02113 as listed below;

CONDITIONS

2(10) The Designated Premises Supervisor will make best endeavours to include a minimum of one Security Industries Agency registered female Door Supervisor from opening until close to assist with the safe arrival and departure of female customers.

2(33) There shall be no glass vessels or glass bottles on the roof terrace at any time.

Furthermore we ask that the Roof Management Plan referred to in offered condition 2(34) be taken to be the version, dated 16 Sep 2019.

Mae Heddlu De Cymru yn croesawu derbyn gohebiaeth yn Gymraeg a Saesneg.  
Byddwn yn ateb gohebiaeth a dderbynnir yn Gymraeg yn Gymraeg ac ni fydd  
gohebu yn Gymraeg yn arwain at oedi.

South Wales Police welcomes receiving correspondence in Welsh and English.  
Any correspondence received in Welsh will be answered in Welsh and corresponding  
in Welsh will not lead to a delay in responding.

Additional evidence to support the notice of objection will be presented at any subsequent Licensing Committee hearing. This evidence will be expanded on verbally, written, statistical or CCTV evidence.

If you require any further information please contact PC946 John Crowther at Cardiff Bay police station, Licensing Department on 101(South Wales) ext. 34-950.

Yours sincerely,

A handwritten signature in black ink, appearing to be 'R Miles', with a large, sweeping flourish underneath.

R Miles  
Chief Inspector

Annex 1:

**Roof Management Plan – STORY – agreed with South Wales Police on 16 Sep 2019**

1. One door will be used for access to the roof terrace with the other door a fire exit.
2. Door staff numbers will follow the ratio as set out in the premises licence with a min of 2 at all times when the roof terrace is open to the public. Thereafter the first 100 people will follow a ratio of 1:75 (ie 2 door staff for 100 people, 3 door staff for 175 people. 4 door staff for 250 people etc)
3. Tally counters will be used to record numbers on the roof and logged with the front door every 30 mins.
4. Appropriate levels of bar staff will be employed on the bar to ensure that customers are served in a quick and orderly way abiding by the licensing conditions.
5. Sufficient staff will be available to ensure that the area is kept free of empty vessels, litter, etc.
6. There will be no glass vessels or bottles in the public areas on the roof terrace.
7. Ice buckets will be used on the roof for wine only as no spirit bottles or champagne will be served from the roof terrace bar. Ice buckets will be made of a lightweight plastic only.
8. Any customers causing loud noises or disturbances will be spoken to and if appropriate removed from the premises.
9. Management of area to include attending to issues of noise and conduct of those queuing.
10. Roof terrace bar will close 30 minutes before the roof terrace closes.



**From:** [Morgan, Rhys](#)  
**To:** [Barker, Kirstie](#)  
**Subject:** RE: Licensing Act 2003: Application for the grant of a Premises Licence - Story, 2 Grosvenor House, Greyfriars Road, Cardiff  
**Date:** 20 September 2019 16:32:47

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Hi Kirsty,

In relation to the above application for grant of a premises license, I wish to advise that the Licensing Authority of Cardiff Council will be objecting to the application.

A Cumulative impact Policy has been adopted for the City Centre area of Cardiff. The Licensing Authority has adopted the policy due to high levels of alcohol related crime and disorder, in the interests of public safety and the avoidance of nuisance.

The policy creates a presumption that new applications for Premises Licences will be refused unless the applicant can demonstrate the business will have no negative effect on any of the licensing objectives.

The premises detailed above falls within the boundary of the Cumulative Impact Zone and therefore an objection is submitted in respect to the following Licensing Objectives.

The prevention of crime and disorder.  
The prevention of public nuisance.

The operating schedule contains detailed information in relation to proposed conditions on how the premises intend to promote the licensing objectives. It is presumed these conditions are proposed to also cover the aspects raised under the Cumulative Impact Policy without directly stating so. Considering the application as a whole consequently the Licensing Sub-Committee will need consider this application in line with Cardiff Councils Statement of Licensing Policy and Cumulative Impact Policy.

If representation is sufficient to overturn the rebuttable presumption. It will need to be demonstrated to the Licensing Sub-Committee that there will be no negative cumulative impact on one or more of the licensing objectives if the Premises Licence were to be granted.

Kind regards

**Rhys Morgan**  
**Licensing Section / Adran Drwyddedu**  
Shared Regulatory Services / Gwasanaethau Rheoliadol a Rennir  
Bridgend, Cardiff and the Vale of Glamorgan



**Preference**

Mae'r Cyngor yn croesawu gohebiaeth yn Gymraeg a Saesneg a byddwn yn sicrhau ein bod yn cyfathrebu â chi yn yr iaith o'ch dewis, boed yn Saesneg, yn Gymraeg neu'n ddwyieithog cyhyd â'n bod yn ymwybodol o'ch dewis. Cysylltwch â 029 20871651/ [trwyddedu@caerdydd.gov.uk](mailto:trwyddedu@caerdydd.gov.uk) i nodi dewis iaith. Os na fyddwn yn derbyn eich dewis iaith, byddwn yn parhau i gyfathrebu â chi yn unol â'r weithdrefn bresennol. Ni fydd gohebu yn Gymraeg yn creu unrhyw oedi.